



TETON PT AND REHAB

COMMUNITY CARE CONTRACT

Cancellations affect you!

We want to help you get better! If you cancel or no-show your appointments, you are not getting the care you need. We know that coming to therapy can be challenging! We offer a few tools to help you, and please talk to your therapist if you need additional support:

- Reminder texts (2 days before): Please inform our front desk if you are not receiving texts. We also can offer automated emails or phone calls.
- Printed schedules: Ask the front desk if you would like another copy.
- If you need a same-day reminder, please sign up with your therapist.

**Please note that, at this time, our system cannot send messages in Spanish. We have advocated to the developer and are actively looking for a solution.*

Be a kind community member

- We are the most comprehensive therapy clinic in Teton County, and our schedule is overflowing. We serve ~400 active patients and greatly appreciate your community support.
- Please take only the appointments you need and plan ahead. Please let us know of any schedule changes as soon as possible so we can help get patients off the waitlist.
- Our staff works incredibly hard. Please be kind, prepared, and courteous while scheduling.

Hard NO to the “No-Shows”

- Life happens. Emergencies happen. We forget- whoops! We’ll contact you after a no-show to ensure you are okay and see how we can help. Please have the courtesy to contact us and help reduce our efforts.
- **Unfortunately, if we don’t hear from you 24 hours after your 2nd No-Show, we’ll have to cancel all your upcoming appointments to accommodate our community needs.**
- We have resources for patients who need extra communication and support. Please talk with your therapist if you have any concerns about this contract.

Name:

Date:

I am ____% confident I will be able to attend all my appointments. ____ initials

My greatest challenge in attending appointments is: _____

Signature :

Community Resources:

Teton PT and Rehab



307-739-7491

TetonPT.Rehab@stjohns.health

Visit www.tetonpt.com for a full list of our services

Transportation Resources



Start On Demand App

ADA Bus: 307-413-4548

Senior Center: 307-733-7300

St. John's Home Health Care



To contact Home-Based Services, please call 307.739.7465.

<https://www.stjohns.health/services/home-care-hospice/>

St. John's Behavioral Health



Call or text 307.203.7880 to be connected with a licensed mental health professional at St. John's.

This service is available Monday-Friday from 8 am-4 pm. Messages left on the resource line will be returned within 24 hours.